

AMENDMENTS TO THE SPECIFICATION

Please replace the section of the original specification entitled "CLAIM OF PRIORITY AND CROSS REFERENCE TO RELATED APPLICATIONS" with the following replacement section. In accordance with 37 C.F.R. §1.121(b)(2), a version of such replacement section marked up to show changes relative to the original section is presented below. The changes made are in response to the Examiner's request to replace reference to a copending application by attorney docket number with the corresponding U.S. application serial number and does not add any new matter to the subject application.

CLAIM OF PRIORITY AND CROSS REFERENCE TO RELATED APPLICATIONS

This application claims the benefit of U.S. Provisional Patent Application entitled "Targys System," filed March 31, 2000 and having serial no. 60/193,422, and copending U.S. Utility Patent Application entitled "Customer Care and Billing System," **having attorney docket no. 51207-1070 having USSN 09/819,446**, filed on March 28, 2001, which also claims priority to German Patent Application No. 00106948.3-2201, entitled "Customer Care and Billing System," filed March 31, 2000, all of the foregoing of which are now pending and are incorporated herein by reference.

Please replace the last paragraph on page 12 of the original specification continuing to page 13 with the following replacement paragraph. In accordance with 37 C.F.R. §1.121(b)(1), a version of such replacement paragraph marked up to show changes relative to the original paragraph is presented below. The change made does not add any new matter to the subject application.

Portrayed in FIG. 4 is a strict object based architecture, *i.e.*, there are no exported classes (or “indirect interfaces”). The use of objects that are address classes must then employ some form of translation from one view to another. Note that the component framework 27 should allow the insertion of components objects from other vendors, and any definition of component (or technical implementation of) must make it possible for one to be plugged-in to another component framework. For illustration purposes only, communication with external components will be carried out via standard common object request broker architecture (CORBA) communication.